

Survey questionnaire

	Question	Answer A 1. N/A 2. Yes 3. Sometimes 4. No 5. Don't Know	Answer B ONLY if 'No' or 'Sometimes' in A 1.This is a big problem for me 2.This is a problem for me 3.This is a slight problem for me 4.This does not affect me at all
1	Would your carer pick up on occasions when your room temperature needs adjusting or windows/curtains need opening or closing?		
2	If your carer helps you to prepare a meal (If they do not, tick N/A) ..Is the food preparation area left clean?		
3	Does your carer make sure that when they leave your home that you are left comfortable and have the things you need within reach?		
4	If you want to make any changes to your support, e.g. not have a bath or change a time of meal, does your care agency help you to do this?		
5	If your carer helps you to get up or go to bed (If they do not, tick N/A) ..Do you choose what time this happens?		
6	If your carer helps you to have a bath or shower (If they do not, tick N/A) .. Do you choose what day or time this happens?		
7	If your carer helps you to dress (If they do not, tick N/A) ..Do you choose what you wear?		
8	Does your carer greet you and/or ask how you are when they arrive?		
9	Do you hear and understand your carer clearly?		
10	Do you feel that your carer hears and understands you?		
11	If a new carer is visiting you for the first time, are you made aware of this in advance?		
12	If a new carer is visiting you for the first time, do they introduce themselves when they arrive so you feel comfortable with them?		

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13	Do you feel like the carer respects your privacy when carrying out personal tasks?		
14	If your carer helps you to prepare drinks (f they do not, tick N/A) ... Do you have access to drinks throughout the day after your carer leaves?		
15	If your carer helps you to prepare a meal (If they do not, tick N/A) . Are you supported to choose what you want to eat?		
16	If your carer helps you to prepare a meal or with food shopping (f they do not, tick N/A)...Do they help you ensure food is stored appropriately and is in date?		
17	If you want to find out about social events and activities happening in your local area, does your carer or care agency help you to find this information out?		
18	If your carer helps you to wash (If they do not, tick N/A) Are you are satisfied with the standard of care, e.g. are you left feeling clean and comfortable?		
19	Do you feel safe in the company of your carer?		
20	Does your carer ensure property is secure before leaving the property e.g. front and back door shut, key returned to key safe?		
21	If you are feeling unwell when your carer arrives, do they ask you if you want anyone contacted?		
22	If your carer helps you to go out in the community (If they do not, tick N/A) ...Does your carer give you their full attention while they are out with you?		
23	Overall how would you rate the service that your carer provides?	(Answer: Very Good, Good, Fair, Poor, Very Poor)	
Any other comments? (Free Text) 			